OFCCP's New Affirmative Action Compliance Requirements for Protected Veterans and Persons with Disabilities

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Equal Employment Advisory Council 1501 M Street, N.W. | Suite 400 Washington, D.C. 20005 Presented by: Joe Lakis President The Equal Employment Advisory Council (EEAC) is a nonprofit association of private sector employers dedicated exclusively to the elimination of workplace discrimination through advancement of practical and effective equal employment opportunity, affirmative action and diversity programs. The materials developed for this program and the discussions based upon them are designed to provide accurate and authoritative information regarding the subject matter covered. They are provided with the understanding that EEAC is not engaged in rendering legal, accounting, or other professional services. For legal advice or other expert assistance, the services of a competent attorney or other professional should be sought.

Background

- Major changes to veteran and disability AAP regulations published on September 24, 2013
 - Both programs deemphasized in favor of EO 11246, over multiple administrations, both democrat and republican
 - Aggressive enforcement began January 2010, resulting in more vigorous good-faith efforts by contractors since
 - Current administration believes good-faith efforts no longer enough, or even adequate measure
 - Results-oriented regulations needed to improve employment situation for veterans and persons with disabilities
 - Primary measure of success is whether members of targeted group are hired

Regulatory Intent

- Why OFCCP revised its rules
 - Stated goals of agency's "game changing" revisions
 - Help connect job-seeking veterans and individuals with disabilities with contractors looking to hire
 - Ensure the contractor effectively communicates AAP obligations internally and externally
 - Provide mechanisms to assess outreach efforts
 - Change the manner in which compliance reviews are conducted for the benefit of contractors, protected veterans, and individuals with disabilities

Overview

- What the rules will require
 - Uniform 8% veteran hiring benchmark per AAP
 - Alternative option for contractors to calculate their own benchmarks
 - Uniform 7% disability utilization goal per AAP job group
 - Pre-offer invitations to self-id as protected veteran and/or person with a disability
 - Employee survey to self-id as person with a disability
 - Data collection and analysis
 - Annual assessment of outreach efforts
 - New Equal Opportunity (EO) clause requirements



- What did <u>not</u> make it into the final rules
 - Written linkage agreements
 - "Build a file" requirements
 - Annual review of physical and mental job qualifications for each job every year
 - Mandatory all-employee orientation and training sessions
 - All of the proposed data collection requirements
 - Mandatory job listing requirements under Section 503
 - Prescriptive reasonable accommodation procedures

- AAPs for protected veterans and persons with disabilities will now entail quantitative analysis
 - Each rule will require numerical components
 - VEVRAA rule requires veterans <u>hiring benchmark</u> for each AAP
 - Benchmark to equal
 - National percentage of <u>all veterans</u> in the civilian labor force (updated annually but currently 8%); or
 - » A contractor-determined percentage based on a "five-factor" veterans availability analysis (quantitative and qualitative)
 - Section 503 rule requires uniform disability <u>utilization goal</u> of 7% for each AAP job group
 - ► Job groups must be same as EO 11246 AAP job groups

- Veterans hiring benchmark established using veteran data broader than "protected veterans"
 - Categories of protected veterans
 - Disabled veterans
 - Recently separated veteran
 - Active duty wartime or campaign badge veteran
 - Armed Forces service medal veteran

• Veterans hiring benchmark

- Nothing in rule explicitly requires a "veterans hiring benchmark analysis"
 - But some annual analysis of performance against benchmark clearly implied
 - How?
 - Straightforward calculation of number of (protected?) veterans hired divided by total number of hires?
 - » By definition, the percentage of "protected veterans" will always be less than the "national percentage of veterans in the civilian labor force"
 - Consideration of internal placements?
 - What analytical units should be used?

Disability utilization goal

- New "disability utilization analysis" analogous to female/minority utilization analysis
 - For each job group, compare representation of persons with disabilities to 7% national utilization goal
 - Where representation percentage is (any?) less than 7%
 - Contractor must take steps to determine whether and where impediments to nondiscrimination exist
 - » Examine personnel processes, effectiveness of outreach and recruitment efforts, and results of internal AAP audit
 - If problem areas identified, contractor must develop and execute action-oriented programs

New Self-Identification Requirements

- Invitations to self-identify <u>disability</u> status required at three different stages
 - Pre-offer, whenever applicant "applies for or is considered for employment"
 - Post-offer, pre-employment
 - Periodically of all employees
 - Must be extended to employees during the first year the contractor is covered by the regulations, and thereafter at five year intervals
 - At least once in intervening years, employers must remind employees that they may voluntarily update their disability status

New Self-Identification Requirements

- Invitations to self-identify protected veteran status required at two different stages
 - Pre-offer, but only as a protected veteran (not specific veteran category)
 - Post-offer, pre-employment in one or more specific protected veterans categories

New Self-Identification Requirements

- Practical considerations of self-id requirements
 - Disability invitations must use "language" and "manner" prescribed by OFCCP
 - Proposed "universal" disability now under review
 - Legality of pre-offer and current employee "invitations" under ADA remains a question
 - Confidentiality of disability information
 - Separate "data analysis files" now required
 - OFCCP says OK to identify person as disabled when
 - Disability is obvious (e.g., someone is blind or missing a limb)
 - Disability is known

New Data Collection Requirements

- New data collection requirements should be manageable once systems and forms in place
 - Total number of job openings
 - Total number of jobs filled
 - Total number of applicants for all jobs
 - Total number of applicants hired
 - Total number of applicants who self-identify (or otherwise knows as) persons with disabilities or protected veterans
 - Total number of applicants with disabilities and protected veterans hired

New Outreach Assessments

- Contractors must annually assess the effectiveness of their outreach and recruitment efforts
 - Assessment must be documented, and include at a minimum
 - Criteria used to evaluate effectiveness of each effort
 - Conclusion as to whether each effort was effective
 - Analysis of the data collected under new data collection provisions

New EO Clause Provisions

- Equal opportunity clause changes
 - Format of employment service delivery system listings
 - Content of information provided to ESDS
 - Status as a federal contractor
 - Desire for priority referrals of veterans for job openings
 - Name and location of each hiring location within the state
 - Contact information for official at each location within state
 - Format of EEO notice to employees & applicants
 - Method of inclusion of EO clause
 - Changes to EO tagline in solicitations or advertisements for employees

Listening Session Debrief

- EEAC hosted listening session with OFCCP Director Shiu on Monday, January 13, 2014
 - EEAC board and member delegation represented companies that:
 - Employ 929,265 U.S. employees
 - Operate 22,236 U.S. locations
 - Prepared 2,335 AAPs in 2013
 - Have been audited 112 times since January 2013

Listening Session Debrief

Topics discussed

- Consolidation of EO Clauses
- Subcontractor, vendor, and supplier notifications
- Applicability of alternative poster format requirement
- Administration of disability self-id forms
- Definition of "data analysis file"
- Assessments of outreach and recruitment efforts
- Implementation of new veterans hiring benchmark
- Employment service office notifications

Discussion Q&A